**Tech Enablement & Support Team Responsibilities/Technology Stacks**

**Learning & Events Technology**

Provides 2nd/3rd line support for use of allAudio Visual equipment, software and services supported by DDaT.

Includes 3rd line field support for all specialist use of Audio Visual equipment, software and services supported by DDaT.

Includes consultation/guidance in the selection, purchase, installation of all Audio Visual equipment, software and solutions.

Provision, maintenance and support of Innovations Lab; including training for staff and testing for resolving issues/meeting new requirements

**Responsibilities**

* Audio Visual annual service and refurbishment of equipment
* Facility management (Audio Visual)
* DDaT Activities for Start of New Academic Year
* Consultancy/Supplier liaison
* Lecture Capture (2nd line)
* Hybrid Events and Teaching (2nd/3rd line)
* Building Project Consultancy
* Support for Live Events (2nd/3rd line)

**Technology Stack (Learning & Events)**

* Topdesk
* Microsoft Teams
* Zoom
* Panopto
* ADOBE Creative Suite
* Visio & AutoCAD drawing
* Assisted Hearing induction loop (Loopworks)
* Microphone Transmission Systems (eg DECT/ISM70)
* Lighting management systems e.g. Dali, FMX
* Signal management e.g. EDID & HDCP
* Networked audio e.g. DANTE
* Crestron (SIMPL/Fusion/NVX)
* Extron (EAP/ GlobalViewer/ NAVigator)
* Open Broadcaster Software (OBS)
* Network Delivery Interface (NDI)
* HDBaseT